SAFETY COMMITTEE 24TH APRIL 2008

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Minicom: 01246 242450 Fax: 01246 242423



Sherwood Lodge Bolsover Derbyshire S44 6NF

Date: 10th April 2008

Dear Sir or Madam,

You are hereby summoned to attend a meeting of the Safety Committee of the Bolsover District Council to be held in Committee Room One, Sherwood Lodge, Bolsover, on Thursday, 24th April 2008 at 1400 hours.

Members are reminded that under Section 51 of the Local Government Act 2000 the Bolsover Code of Conduct was adopted by the Council on 3rd April 2002. It is a Councillor's duty to familiarise him or herself with the rules of personal conduct by which Councillors must conduct themselves in public life. In addition, Members should review their personal circumstances on a regular basis with these rules in mind and bearing in mind the matters listed on the Agenda for discussion at this meeting.

Copies of the Bolsover Code of Conduct for Members will be available for inspection by any Member at the meeting.

<u>Register of Members' Interest</u> - Members are reminded that a Member must within 28 days of becoming aware of any changes to their interests under paragraph 14 or 15 of the Code of Conduct provide written notification to the Authority's Monitoring Officer.

Members are reminded of the provisions of Section 106 of the Local Government Finance Act 1992 and the responsibility of Members to make a declaration at this meeting if affected by the Section and not to vote on any matter before this meeting which would have an affect on the Council's budget.

You will find the contents of the agenda itemised on page 91.

Yours faithfully,

Chief Executive Officer

To: Members of the Safety Committee

DECLARATION OF INTERESTS

COMMITTEE - SAFETY COMMITTEE DATE - 24" APRIL 2008					
NAME OF MEMBE	<u>R</u>				
Levels of Interest	1. 2.		ejudicial		
AGENDA ITEM		SUBJECT		LEVEL OF INTEREST	

Note

- * Completion of this form is to aid the accurate recording of your interest in the minutes only. This form, duly signed, should be provided to the Clerk at the commencement of the meeting
- * A nil return is not required.

Signed

Dated

It is still your responsibility to disclose any interests which you may have at the commencement of the meeting.

Minutes of a meeting of the Safety Committee of the Bolsover District Council held in Committee Room 1, Sherwood Lodge, Bolsover, on Monday, 28th January 2008 at 1400 hours.

PRESENT:-

Members:-

Councillor D. McGregor – in the Chair

Councillors Mrs R.J. Bowler, P.M. Bowmer and B.R. Murray-Carr.

Union Representatives:-

<u>Unison</u>

R. Frisby and J. Hendy.

Unite

C. Dodsworth and S. Sambrooks.

Officers:-

S. Sternberg (Solicitor to the Council), L. Keeling (Head of Human Resources), T. Walker (Health and Safety Officer) and R. Leadbeater (Democratic Services Officer).

680. APOLOGIES

Apologies for absence were received from W. Lumley (Chief Executive Officer) and J. Ritchie (Chair).

681. URGENT ITEMS OF BUSINESS

There were no urgent items of business to consider.

682. DECLARATIONS OF INTEREST

There were no declarations of interest submitted.

683. MINUTES - 25TH SEPTEMBER 2007

Moved by Councillor B.R. Murray-Carr, seconded by Councillor P.M. Bowmer. **RESOLVED** that the minutes of a meeting held on 25th September 2007 be approved as a true record.

684. WASTE IMPROVEMENT PLAN UPDATE

In the absence of the Street Services Manager the report was deferred to a future meeting.

685. REFERRED ITEM FROM EQUALITIES WORKING GROUP HELD ON 10TH DECEMBER 2007 – DISABLED TOILET IN COMMUNITY SERVICES

At a meeting of the Equalities Working Group the misuse of the disabled toilet in Community Services as a storage facility had been referred to the Safety Committee for consideration.

The Health and Safety Officer advised that although items had now been removed from the toilet a number of cleaning materials still remained. The Chair requested that an email be sent to the Property and Estates Manager and Head of Regeneration to request that these items be cleared immediately.

(Democratic Services)

686. GENERAL HEALTH AND SAFETY REPORT

The Health and Safety Officer presented the report which provided feedback on a number of matters arising from the previous meeting.

Instructions had been issued to Heads of Service that the take up of occupational health appointments should be closely monitored. Some departments had now put systems in place and whilst there had been a significant improvement, several appointments had been missed quite recently. The Head of Human Resources would discuss this with the appropriate Head of Service.

Further to questions from Members it was confirmed that these appointments were not transferable as they were mainly job specific health checks.

In respect of the possibility of flagging files on internal systems to indicate properties on the employee protection register, the Health and Safety Officer advised that the Council did not currently have a universal system to which all departments had access on a regular basis and this was therefore not a workable option. It was more likely that a database would be maintained by the Health and Safety Officer who would advise Heads of Service of properties to be added to and deleted from the employee protection register. Heads of Service would ensure that the flagging of files on internal systems was undertaken. It was added that it was of crucial importance that this was kept up to date for both additions and removals. The Chair added that this should be closely monitored to ensure that Heads of Service were providing the appropriate information to employees.

Moved by Councillor B.R. Murray-Carr, seconded by Councillor D. McGregor. **RESOLVED** that the report be noted.

The Monitoring Officer advised the meeting that policies presented to Safety Committee were generally in draft form and therefore designated exempt, however once agreed and recommended to Council, the policies would be included in the open part of the agenda.

687. THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

Moved by Councillor D. McGregor, seconded by Councillor P.M. Bowmer. **RESOLVED** that under Section 100(A)(4) of the Local Government Act 1972 (as amended), the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in the stated Paragraph of Part 1 of Schedule 12A of the Act and it is not in the public interest for that to be revealed.

688. SICKNESS ABSENCE/OCCUPATIONAL HEALTH STATISTICS AND REVIEW OF MANAGING SICKNESS ABSENCE POLICY AND PROCEDURE EXEMPT – PARAGRAPH 4

The Head of Human Resources presented the report to provide the committee with an update on current occupational health and sickness absence figures. The revised policy and procedure was also included for consideration. The Head of Human Resources updated the figures stated in the report in respect of occupational health referrals for the first half of 2007/08.

The Safety Committee expressed their condolences at the sad loss of John Ford and requested that their recognition and appreciation of the work done by John for the Council be recorded.

Moved by Councillor B.R. Murray-Carr, seconded by Councillor D. McGregor. **RECOMMENDED** that (1) the report be received,

(2) the managing sickness absence policy and managing sickness absence procedure be referred to Council for approval with a view to implementing the changes from April 2008.

(Head of Human Resources)

689. ACCIDENT AND STRESS STATISTICS EXEMPT – PARAGRAPH 2

The Health and Safety Officer presented the report to advise committee of the accident and stress statistics for the period 1st April 2007 to 30th September 2007. The meeting was advised that the number of reportable accidents was down, these mainly being due to manual handling accidents. Further training would be implemented to provide refresher training for employees.

Moved by Councillor B.R. Murray-Carr, seconded by Councillor D. McGregor. **RESOLVED** that the report be received.

690. CONTROL OF SUBSTANCES HAZARDOUS TO HEALTH POLICY (COSHH) EXEMPT – PARAGRAPH 4

The Health and Safety Officer presented the report and attached policy for consideration. The policy provided details of which substances were considered hazardous, the relevant legislation in place and measures taken by the Council to manage the issues involved. Guidance notes were also included setting out the method of carrying out assessments.

Moved by Councillor B.R. Murray-Carr, seconded by Councillor D. McGregor. **RECOMMENDED** that the report be noted and that Council be recommended to adopt the procedure as Council policy.

(Head of Human Resources)

691. NO SMOKING POLICY (REVISED) EXEMPT – PARAGRAPH 4

The Health and Safety Officer presented the revised no smoking policy for consideration. The revised policy took account of further legislation in respect of private dwellings, including Council tenancies, which were specifically exempted from the requirement to be smoke free where work is undertaken. The policy also provided guidelines for employees working in smoker's homes and advised on action to be taken in the event of clients refusing to refrain from smoking in the presence of Council employees. Guidance would be sent out to tenants to advise them of the policy.

In response to questions in respect of employees' rights, the Head of Human Resources referred the questioner to the guidance included in the report.

A Member commented that the 5 metre exclusion zone around the building forced employees away from the shelter of the building exposing them to the elements. The Head of Human Resources replied that the exclusion zone was put in place in response to complaints that smokers were standing under windows causing smoke to enter the building. It had been previously discussed and agreed at previous meetings that shelters would not be provided. The Portfolio Holder for Community Safety added that having shelters may also encourage anti social behaviour.

Moved by Councillor B.R. Murray-Carr, seconded by C. Dodsworth. **RECOMMENDED** that the report be noted and the revised policy and procedure be adopted as Council policy.

(Head of Human Resources)

692. PROVISION AND USE OF WORK EQUIPMENT POLICY EXEMPT – PARAGRAPH 4

The Health and Safety Officer presented the report and policy which covered the Council's duties under Provision and Use of Work Equipment Regulations to provide guidance on the current use of hand tools.

Further to questions from Members the Health and Safety Officer advised that the Council still had responsibility for ensuring that equipment brought in by employees was checked for safety. Further guidance would be issued.

Moved by Councillor B.R. Murray-Carr, seconded by Councillor D. McGregor. **RECOMMENDED** that the Council adopt the draft Provision and Use of Work Equipment Policy as corporate policy.

(Head of Human Resources)

693. WORKPLACE INSPECTION POLICY EXEMPT – PARAGRAPH 4

The Health and Safety Officer presented the report including the draft policy and procedure which improved upon the present system by more tightly assigning responsibilities and timetables for inspections.

An update on the current workplace inspections programme was distributed to the meeting.

The reference to Portfolio Holder would be changed to Member Champion throughout the report and policy.

The Head of Human Resources added that advice had been issued to Heads of Service to invite the Member Champion and union representative but to proceed with visits should they be unavailable to attend. This would be incorporated into the policy.

Moved by Councillor B.R. Murray-Carr, seconded by Councillor D. McGregor. **RECOMMENDED** that the report be noted and the draft policy be recommended to Council for adoption as the Council's Corporate Policy.

(Head of Human Resources)

694. HAND ARM VIBRATION POLICY EXEMPT – PARAGRAPH 4

The Health and Safety Officer presented the report and policy to advise of legislative changes and policy initiatives to meet the Council's duties and protect its employees from the effects of vibration at work.

Moved by Councillor B.R. Murray-Carr, seconded by Councillor D. McGregor. **RECOMMENDED** that the report be noted and the draft policy be recommended to Council for adoption as the Council's Corporate Policy.

(Head of Human Resources)

695. LEGIONELLA CONTROL AND WATER HYGIENE POLICY EXEMPT – PARAGRAPH 4

The Health and Safety Officer presented the report including the policy and procedure which were intended to control the risk from Legionella to employees, service users and tenants and to provide legal compliance with the approved code of practice.

Risk assessments had been carried out at each of the Council's sites and regular maintenance and testing systems had been put in place to manage any problems effectively.

Moved by Councillor B.R. Murray-Carr, seconded by Councillor D. McGregor. **RECOMMENDED** that the report be noted and that the draft policy and procedure be recommended to Council for adoption as the Council's Corporate Policy.

(Head of Human Resources)

The meeting concluded at 1505 hours.

Committee: Safety Committee Agenda Item 6.

No.:

Date: 24th April 2008 Category

Subject: Employee Survey 2007 – Health & Status Open

Safety Issues

Report by: Head of Human Resources

Other Officers

involved:

Health & Safety Officer

Director Chief Executive Officer

Relevant People and Performance Portfolio

Portfolio Holder Holder

RELEVANT CORPORATE AIMS

STRATEGIC ORGANISATIONAL DEVELOPMENT – Continually improving our organisation by providing monitoring information which can be used to shape future policy decisions

TARGETS

The subject matter of this report does not contribute towards any Corporate Target

VALUE FOR MONEY

As this report relates to retrospective monitoring data value for money criteria is not applicable

THE REPORT

Background

At Safety Committee in June 2007, Members received a report relating to the outcome of the Employee Survey 2006. This highlighted some areas for concern in terms of management of health and safety in the following departments/sections:

Regeneration

Housing Repairs and Maintenance

Environmental Health Co-ordinators

Environmental Health Refuse Collection

An action plan was put forward by these departments/sections and Safety Committee agreed to monitor the situation through the Employee Survey, to identify whether or not the actions taken have improved the perceptions of employees in these areas.

Employee Survey Results 2007

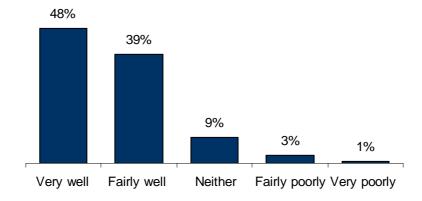
This survey was undertaken in October 2007. As part of the Employee Survey there are some questions which relate to health and safety, these are set out below along with the responses::

Health and Safety

Q10 Respondents were asked if their line manager or supervisor understands and effectively deals with health and safety problems within the workplace.

A large proportion of respondents (87%) felt that their line manager or supervisor deals with health and safety problems 'Well' ('Very well' and 'Fairly well'). A minority of 4% felt that health and safety problems were dealt with 'Poorly' ('Very poorly' and 'Fairly poorly').

Figure 1. Question 10: Health and Safety Problems within the workplace



Base = 338

Respondents' views on this issue have remained essentially static: last year (2006), **45%** felt that health and safety was managed 'Very well'.

Leisure Services (71%) were more likely than those in Finance (7%) to say that their line manager or supervisor deals 'Very well' with health and safety in the workplace.

These results have been broken down into departments as follows:

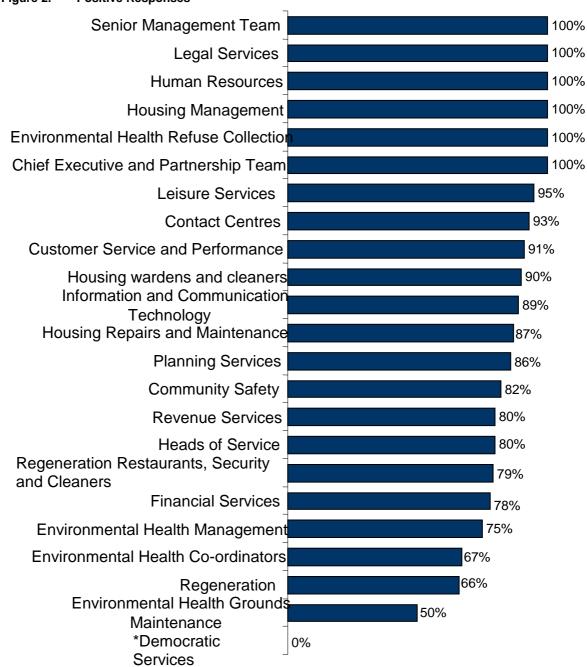


Figure 2. Positive Responses

Base = 338 overall fluctuating by department

* Nil return from Democratic Services

All responses below 67% have been referred by Senior Management Team to Safety Committee. These departments being:

Environmental Health – Grounds Maintenance Regeneration

Prior to referring the matter to this Committee, I have investigated further the response rates in these two departments as this can affect the percentage figures shown in the report.

As a result of this investigation, I requested that the percentage for each department be converted to number of employees, to help me better understand the degree of dissatisfaction. I am informed that this is not possible, without extensive work. I can, however, confirm that for Environmental Health Grounds Maintenance only two employees responded to the Employee Survey from this group of 25 employees (8% response rate). The 50% dissatisfaction rating for this question, therefore, relates to one employee being dissatisfied. I have spoken to the Best Value and Quality Manager, who informs me that this response rate is not statistically valid in terms of drawing any conclusions.

For the Regeneration Department, the response rate is slightly higher in that 9 employees from a group of 29 responded (34% response rate). This means that the 34% of employees dissatisfied equate to 3 employees from the total of 9 respondents. Whilst this is still a low response rate on which to form conclusions, in view of the fact that the Regeneration Department is the only department that has received low ratings for two years running, I have referred this matter to the Head of Regeneration for a response, which is given below:

It is uncertain which area(s) under regeneration this has been referred from. However, once the new Building and Contracts Manager is in post they will start to review the risk assessments of all the staff which come under this post, when any questions of safety can be reviewed with the staff concerned. This only then leaves the Housing Strategy officer who has only just started, and the Economic Development Staff, consisting of just five members of staff, where it can be directly addressed at team meetings.

Question 10 is followed up with the following question:

Q11 – 'If the Council could take one specific action to improve the health and well being of its employees what would it be?'

A copy of the full verbatim responses are attached at end of this report, but these have been grouped into the most common responses as follows:

The most common response was 'Adherence to/tighten up Health and Safety policies' (17%). Suggestions were:

	Number	%
Adherence to/tighten up Health & Safety policies	17	17%
Improve general upkeep of work environment	15	15%
Treat staff well/listen to staff	14	14%
Reduce stress, spread workload fairly	13	13%
Better temperature control	8	8%
Improve healthcare policies: free check ups, etc.	8	8%
Improve security	7	7%

Fairer sick leave policies	4	4%
Flexible working	4	4%
More natural light	3	3%
Better parking provision	3	3%
Healthier food offered in the canteen	2	2%
Other	3	3%

Any issues relating to asset management have been passed by Senior Management Team to the Regeneration Department for consideration

The Health & Safety Officer, as part of the HR & Payroll Service Plan for 2008-11, is already putting in place actions to deal with concerns regarding Health & Safety Policies/Upkeep of Work Environment and Stress as follows:

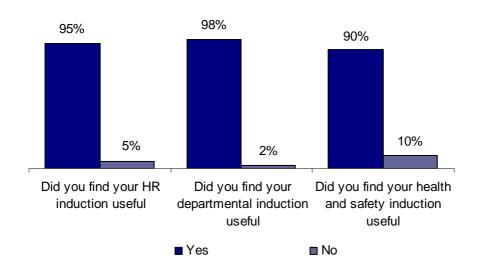
Introduce corporate procedure standards for conducting audits Undertaking Health & Safety Audits

Workplace Inspections Agreement has been revitalised and the Health & Safety Officer is monitoring to ensure a regular programme of workplace inspections occurs (as detailed in the report to Safety Committee in January 2008)

The Stress Working Group will be rolling out a programme to ensure Heads of Service undertake a stress risk assessment for all jobs. A range of Health and Safety Performance Indicators are being developed, which will be used to measure progress

The next question relating to health and safety is:

Q19 – 'Did you find your health and safety induction useful'



These results are broken down by department as follows:

Figure 3. Positive Responses



Base = 40 overall fluctuating by department

This is followed up by **Q20 – 'If the Council could take one specific action to improve induction what would it be'**

The verbatim responses are provided at the end of this report, but from the 31 responses to this question we were able to identify seven key themes:

	Number	%
Ensure inductee is introduced to all departments	7	23%
Ensure time is set aside for a thorough induction	7	23%
Ensure induction is relevant to individual	3	10%
Make it more enjoyable	3	10%
Provide guide/map	2	6%
Provide overview of all council processes	2	6%
Introduce a buddy system	1	3%
Other	6	19%

Base = 31

From the themes above, measures such as ensuring enough time is set aside for inductions and providing an overview of all council processes may help to increase the benefits of the induction process for new employees.

The above themes relate to the whole induction process, not just health and safety, and a number of these have already been incorporated into the Induction programme by Human Resources. The Change Motivators are also looking at these results in order to identify any improvements.

No specific improvements have been identified in relation to the Health & Safety Induction. However, the Health & Safety Officer, regularly reviews the health and safety induction as a result of the feedback received from the training evaluation sheets and will continue to do so.

ISSUES FOR CONSIDERATION

Members consider the information provided and it is suggested that these areas be monitored in the next Employee Survey to identify whether or not the actions taken have improved the perceptions in these particular departments/sections.

IMPLICATIONS

Financial: None Legal: None Human Resources: None

RECOMMENDATION That the report be received.

ATTACHMENT: N FILE REFERENCE: N/A

SOURCE DOCUMENT: EMPLOYEE SURVEY 2007

VERBATIM RESPONSES

Question 11 'If the council could take one specific action to improve the health and wellbeing of its employees, what would it be'

ANNUAL HEALTH & SAFETY AT WORK MEETINGS REGARDING DISPLAY SCREEN EQUIPMENT AND MANUAL HANDLING

APPOINT AN EMPLOYEE IN EACH SECTION TO BE RESPONSIBLE FOR HEALTH AND SAFETY PROBLEMS. SIMILAR TO HAVING A FIRE WARDEN IN EACH SECTION.

AT TIMES THE TEMPERATURE IN THE BUILDING CAN BE QUITE UNBEARABLE.

BE MORE FLEXIBLE IN ITS APPROACH TO STAFF WITH GENUINE HEALTH ISSUES AND NOT USE ONE METHOD TO FIT ALL SCENARIOS

BE MORE RESOLUTE IN THE NO SMOKING POLICY AND NOT JUST LIP SERVICE. THE MORE SENIOR GET AWAY WITH MURDER. 5 MTRS DISTANCE FROM A BUILDING!!!

BETTER CAR PARKING, HAVE TO CARRY SEVERAL FILES TO & FROM THE CAR, WHICH MAY BE PARKED ON LONGLANDS.

BETTER PAY AND OPENINGS FOR BETTER JOBS - CLIMB THE LADDER

BOLDER BEACON LIGHTS ON VEHICLES

BUILD SHOWERS TO HELP THE WELLBEING OF STAFF

BUY EVERYONE A NEW CHAIR WHICH SUPPORTS THEIR BACK PROPERLY AND STOPS ME CROSSING MY LEGS BECAUSE I CANT GET HIGH ENOUGH TO MY DESK

CARRY OUT RISK ASSESSMENTS FOR THE WORK UNDERTAKEN

CHANGE THE SICKNESS REGIME AND TREAT ALL STAFF FIRMLY AND FAIRLY

CLOTHING IE. - BOOT, GLOVES, COATS ETC

CONTINUE TO UNDERSTAND THE EFFECTS OF WORK RELATED STRESS BY RECOGNISING, MONITORING AND AGREEING SUPPORT MECHANISMS FOR STAFF

CONTINUITY OF LONG TERM EMPLOYMENT.

CREATE TRAINING BUNDLES FOR ALL RELEVANT STAFF I.E. H&S BUNDLE WOULD INCLUDE:

COSHH, RSK ASSESSMENTS, SAFE SYSTEMS OF WORK, MANUAL HANDLING ETC

DISCIPLINARY ACTION CAUSES DISCOMFORT AMONGST STAFF AND ALTERS MORAL AND FEELINGS TOWARDS MANAGERS

DISCOUNTED PROMOTIONS AT THEIR LEISURE CENTRES ETC

ENSURE AN EVEN DISTRIBUTION OF WORK WITHIN TEAMS

ENSURE FLEXIBLE WORKING FOR ALL EMPLOYEES INCLUDING CONTACT CENTRES

FREE PRIVATE HEALTH CARE

FREE PRIVATE HEALTH CARE

FREE PRIVATE HEALTHCARE AND WESTFIELD COVER.

GET RID OF SHELVING AND IMPROVE VIRTUAL DOCUMENT STORAGE

GET RID OF THE BULLYING BY H.O.S.& MANAGERS INTERPRETING POLICIES THE WAY THEY WANT NOT THE WAY THEY WERE WRITTEN

xxxxxxx Derogatory comment

HAVE MORE CONTROL OF HEATING WITHIN THE BUILDING, IT IS OFTEN FAR TOO HOT

HEALTHIER CHOICE OF MENUE IN THE RESTAURANT

I FEEL THAT WE NEED PROTECTION AT THE XXXXXXXXX AS WE ARE VERY VULNERABLE WHEN SOME OF THE CUSTOMERS COME IN WITH A BAD ATTITUDE.

IMPROVE CULTURE OF HEALTH AND SAFETY - CARRY OUT RISK ASSESSMENTS AND ACT ON THE RECOMMENDATIONS.

IMPROVE THE OFFICE ENVIRONMENT - CURRENTLY INSUFFICIENT SPACE AND DISTRACTING WORKING CONDITIONS.

IMPROVE THE OFFICE FURNITURE/COMPUTERS

IMPROVED PLUMBING - ONGOING PROBLEM WITH TOILET FACILITIES. ALSO AN APPRECIATION FROM OTHER DEPTS RE DRINKS ON DESKS

INCREASE PAY AND IMPROVE LEASE CAR OPPORTUNITY

INSTALL AIR CONDITIONING

INSTALL AIR CONDITIONING

KEEP THEM INFORMED OF ALL CHANGES WITHIN THE AUTHORITY WHICH MAY AFFECT THEIR POSITION

LISTEN AND CONSIDER THEIR CONCERNS- WHICH DOES NOT ON THE WHOLE TAKE PLACE AT PRESENT

LISTEN TO EMPLOYEES

LISTEN TO THE NEEDS OF THE EMPLOYEE, FOR EXAMPLE PAY, WORKLOAD, TO FEEL VALUED FOR THE CONTRIBUTION WE MAKE TO THE ORGANISATION!

LISTEN TO THEIR EMPLOYEES SUGGESTIONS AND ACT ON THEM IN RELATION TO THE WORKPLACE

LISTEN TO THEM

LISTEN TO THEM. (HIGHER MANAGEMENT DON'T UNDERSTAND THE WORK MANY STAFF DO AND MAKE IMPORTANT DECISIONS WITH OUT THIS KNOWLEDGE.)

LONGER, AND PAID LUNCH BREAK CURRENTLY IT'S ONLY HALF AN HOUR UNPAID TOO

MAKE ALL EMPLOYEES DO THE SAME AMOUNT OF WORK EG CASUAL DOES ALL THE CLEANING WHEN PART TIMERS ARE LAZY

MANAGE WORKLOADS

MORE ACTION LESS TALK

MORE CAR PARKING SPACES

MORE INFORMATION AND SUPPORT FROM HEALTH & SAFETY OFFICER

MORE REGULAR HEALTH AND SAFETY INSPECTIONS RE WORKSTATIONS

MORE TIME OFF!

MORE TRAINING

MORE TRAINING ON HEALTH AND SAFETY COULD BE IMPLEMENTED.

OFFER PRIVATE HEALTH INSURANCE AT REDUCED RATES

PAY RISE

PERSONALLY I THINK WE DO ENOUGH. BUT FREE GYM MEMBERSHIP, WOULD BE NICE AND MORE FREQUENT HEALTH EVENTS AT LUNCH WOULD ALSO BE GOOD

PROVIDE BETTER OFFICE CHAIRS FOR PC USERS

PROVIDE CHANGING FACILITIES FOR CYCLISTS

PROVIDE MORE PARKING......IT'S NICE TO TURN UP AND BE ABLE TO PARK AND NOT START THE DAY IN A MOOD.......

PUT THE HEALTH AND SAFETY POLICY INTO PRACTICE, DONT JUST GIVE IT LIP SERVICE

REDUCE STRESS

REDUCE STRESS LEVELS BY CORRECT STAFFING LEVELS

REGULAR FREE EYESIGHT TESTS.

REGULAR THOROUGH FULL HEALTH CHECKS, HEART, CHOLESTEROL, BLOOD PRESSURE ETC.

REMOVE THE TENANTS

REVIEW AND COMMUNICATE RISK ASSESSMENTS REGULARLY.

REVIEW SICKNESS ABSENCE POLICY

SAFER CONDITIONS FOR LATE NIGHT WORKING - NOT HAVING TO RUN THE GAUNTLET ACROSS THE CAR PARK AT NIGHT.

SCRAP XXXXXXXXXXXXXX

SECURITY

SECURITY AROUND THE BUILDING OUT OF HOURS

SICKNESS ABSENCE PROCEDURE IS UNFAIR & DRACONIAN AT BEST. GENUINE ILLNESSES (E.G.WITH DOCTORS NOTE) SHOULD NOT EVEN ENTER THE EQUATION/ BE A 'TRIGGER'

SORT OUT THE HEATING SO IT ISNT SO FREEZING OR BOILING ALL THE TIME.

SORT THE HEATING OUT. HEATING ON FULL WHICH CANNOT BE SWITCHED OFF AND ALL THE WINDOWS OPEN. THIS IS A WASTE OF MONEY.

SORT THE HEATING PROBLEMS AT SHERWOOD LODGE. GET JE OVER AS SOON AS POSSIBLE - CAUSING STRESS AND UNCERTAINTY TO ALL EMPLOYEES

STAFF EQUIPMENT

STORAGE SPACE OUT OF THE OFFICE

STRESS RELIEF - MASSAGE ETC.

TAKE AWAY THE STRESS OF JOB EVELUATION

TAKE MORE TIME TO LISTEN TO STAFF WHEN THEY RAISE ISSUES OF CONCERN, THEREBY REDUCING STRESS LEVELS

TEMPERATURE CONTROL

THE CANTEEN COULD SERVE HEALTHIER FOOD. LESS RED MEAT, PIES AND CHIPS. MORE FISH, CHICKEN AND VEGETABLES.

THE HEALTH AND SAFETY INDUCTION WE HAVE COULD BE VASTLY IMPROVED.

TIDY THE OFFICE UP!

TIDYING THE WORK AREAS AND REMOVING ALL THE CLUTTER ON THE FLOORS

TO HAVE WINDOWS IN THE XXXXXXXXXXXXX. SOMETIMES THE AREA IS VERY DARK AND NATURAL LIGHT WOULD BE VERY WELCOME

TO BE MORE ALERT TO STAFFING PROBLEMS AND PRESSURES RELATING TO LACK OF RESOURCES

TO BOTHER HOW ITS EMPLOYEES ARE FEELING IN GENERAL - MORALE IS ROCK BOTTOM

TO HELP THE WORKMEN TO WORK SAFELY

TO INTRODUCE A STRESS LEVEL SYSTEM WHICH COULD BE MONITORED AND TALKED OVER AT TEAM MEETINGS.

TO LISTEN AND UNDERSTAND THE PROBLEMS OF THE MEN/JOB

TO MAKE SURE ALL ELECTRICAL CABLES ARE OUT OF SITE AND NOT HANGING OVER TABLES FOR PEOPLE TO TRIP OVER

TO MAKE SURE EMPLOYEES COME FIRST

TO RESPOND MORE QUICKLY TO HEALTH & SAFETY ISSUES EG WINDOWS UNABLE TO BE USED STILL OUTSTANDING AFTER 6 MONTHS.

TO SHOW ON JOB TICKETS TENANTS WHO WE SHOULD NOT VISIT AS A LONE WORKER

TREAT OTHERS AS YOU WOULD WISH TO BE TREATED YOURSELF

UPDATE VIOLENCE AT WORK REGISTER AND MAKE IT MORE ACCESSABLE TO STAFF

WE ARE TREATED FAIRLY WELL

WINDOWS IN THE BUILDING TO SEE SOME DAY LIGHT GIVING BETTER VENTILATION

WORK IN TEAMS OF TWO

WORK SPACE/EQUIPMENT

Question 20 'If the council could take one specific action to improve inductions what would it be'

A TOUR OF THE DISTRICT ON MY FIRST DAY WOULD HAVE BEEN VERY USEFUL AS I WAS NEW TO THE AREA

A WHOLE DAY AS THE INDUCTION NOT DAY YOU START

BEEN HERE xx YEARS

COMPLETION OF TASK AND UNDERSTANDING BEFORE MOVING NEXT ITEM

ENSURE PEOPLE ARE INTRODUCED AROUND THE BUILDING. TO ALL DEPARTMENTS.

ENSURE THAT NEW STAFF ARE INTRODUCED TO PEOPLE IN OTHER DEPARTMENTS, AT LEAST THOSE ON THE SAME FLOOR. WE HAVE NO IDEA WHO NEW PEOPLE ARE.

EXPLANATION OF HOW THE COUNCIL FUNCTIONS AND DECISIONS MADE, EXPLANATION OF THE FINANCIAL SYSTEMS AND HOW COMMITTEE SERVICES OPERATE

FOCUS ON RELATING SPECIFIC TRAINING TO THE JOB DEMANDS!!!

HAVE NOT CONSIDERED THE ISSUE

I HAVE NO SUGGESTION AS IT WAS EXCELLENT

IF POSSIBLE THE INDUCTION SHOULD HAPPEN BEFORE THE EMPLOYEE STARTS THERE ACTUAL JOB/ AND IF IT COULD INCLUDE A OVERVIEW OF SHERWOOD LODGE IT WOULD BE

ISSUE A MAP OF DEPARTMENT LOCATIONS AND IN THE LODGE.

MAKE IT LESS COMPLICATED FOR CASUAL STAFF. THERE IS FAR TOO MUCH PAPER, AND IT IS VERY COMPLICATED. CASUAL XXXXXXXX DO NOT NEED TO KNOW EVERYTHING ON THAT LIST!

MAKE THE HEALTH AND SAFETY INDUCTION MORE ENJOYABLE

MORE FRIENDLY INDUCTION AND PERSONALLY INTRODUCED TO LEADERSHIP FOR EXAMPLE CHIEF EXEC

MORE IN DEPTH

MORE SPECIFIC DETAILS ON WORKING ARRANGEMENTS E.G. TMS - WORKING/PERSONAL HOURS ETC AND THE PROCEEDURES AND ADMIN SUPPORT SET UPS

MORE TEA AND BISCUITS PLEASE

NO COMMENTS

NONE

NOTHING COMES TO MIND AT PRESENT

PROPER GUIDED TOUR WITH HANDBOOK OF PLACE

PROVIDE A BUDDY THAT INDIVIDUALS CAN USE FOR ADVICE AND SOCIAL SUPPORT TOO

REGULAR UPDATES TO POSSIBLE CHANGES.

SHOW NEW STARTERS AROUND THE MAIN OFFICES IN SHERWOOD LODGE

STAFF SHOULD BE ABLE TO SPEND TIME WITH OTHER SECTIONS TO HAVE AN INSIGHT HOW THE OVERALL PICTURE OF THE AUTHORITY IS FORMED AND WORKS TOGETHER

TIME FOR STAFF TO DO THE INDUCTION!

TIMESCALES

TO MAKE SURE ITS NOT RUSHED AND TIME IS SET ASIDE TO DO IT, AND EVERYTHING IS GONE THROUGH

WALK AROUND INTRODUCING NOMINATED PEOPLE AND DIFFERENT DEPT. LOCATIONS WHO THE LEADER IS AND THE HEAD OF SERVICE

AGENDA

24th April 2008 at 1400 hours

Item No.		Page No.(s)
	PART 1 – OPEN ITEMS	140.(3)
1.	To receive apologies for absence, if any.	
2.	To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4 (b) of the Local Government Act 1972.	
3.	Members should declare the existence and nature of any personal or prejudicial interest in respect of any business on the agenda and any urgent additional items to be considered or any matters arising out of that business of those items and withdraw from the meeting at the relevant time, if appropriate.	1
4.	To approve the minutes of a meeting held on 28 th January 2008.	2 to 8
5.	Waste Improvement Plan - Update	Verbal Update
6.	Employee Survey 2007 – Health and Safety Issues	9 to 19
	PART 2 – EXEMPT ITEMS The Local Government (Access to Information) Act 1985, Local Government Act 1972, Part 1, Schedule 12a (as amended)	
7.	Accident and Stress Statistics	20 to 25
8.	Manual Handling Policy and Guidance	26 to 43
9.	Fire Safety Policy	44 to 67
10.	Working at Heights Policy	68 to 90